

## **Boarding Ticket (Air)**

The aircraft operator will normally be responsible for issuing boarding tickets. The ticket format will be mutually agreed between the operator and UNJLC whenever the latter is responsible for passenger airlift. Details should always include:

- (a) Place and date of issue.
- (b) Place of departure and destination.
- (c) Name and address of Carrier (Operator).
- (d) For international flights, a statement that transportation is subject to the provisions of the Warsaw Convention and other rules relating to liability. For local flights, liability is limited to US \$ 75,000 per passenger (or other figure as specified on the relevant charter agreement with the Operator).

NB. Conform to IATA policy, the ticket should if possible be issued, and passengers made aware of the liability limitation, at least 24 hours before the intended time of departure. In most cases, flights managed by UNJLC will be unable to comply with this requirement. When this is the case, the user community should be notified by all possible means, in the early stages of UNJLC activation, of the passenger liability limitation.

## **Tickets/Waiver of Liability**

### **TICKET**

**Passenger Ticket No.**

**Name of Passenger (not transferable)**

-----

**From:**

**To:**

**Flight:**

**Date:**

**Time:**

**Baggage Allowance:**

**kgs**

### **NOTICE**

1. Whether or not the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention shall in all circumstances be applicable and the Convention governs and limits the liability of carriers for death or personal injury and in respect of loss of or damage to baggage.
2. Please see conditions of carriage on following page.

Issued on \_\_\_\_\_ by \_\_\_\_\_  
On behalf of UN (*Agency, Department, Office*)

## Conditions of Contract

1. As used in this contract 'ticket' means this passenger ticket and baggage check of which these conditions and the notices form part, 'carriage' is equivalent to 'transportation', 'carrier' means any air carrier including United Nations (*Agency/Department/Office*) that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage. 'Passenger' includes, inter alia, any official or employee of the United Nations whether such are travelling in the course of employment or not and whether fare paying or not. "WARSAW CONVENTION" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October, 1929, or that Convention as amended at The Hague, 28th September, 1955, whichever may be applicable.
2. Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention.
3. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being the United Nations (*Agency/department/Office*), Carrier's address shall be ..... The agreed stopping places are those places set forth in this ticket; carriage to be performed hereunder by several successive carriers is regarded as a single operation.
4. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.
5. Any checked baggage will be delivered to bearer of the baggage check. In case of damage to baggage moving in international transportation, complaint must be made in writing to carrier forthwith after discovery of damage and, at the latest, within 7 days from receipt; in case of delay, complaint must be made within 21 days from date the baggage was delivered.
6. This ticket is good for carriage on the date and flight specified in the ticket except as otherwise provided in this ticket, the fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable or specified fare has not been paid.
7. Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
8. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or if no time is fixed, early enough to complete departure procedures.
9. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.
10. The carriage and all claims arising directly or indirectly from it shall in all and any circumstances be subject to English Law and Jurisdiction.

Where the United Nations (*Agency, Department, Office*) is the or a carrier nothing in this Agreement shall constitute or imply a waiver of any of the rights and privileges of the United Nations (*Agency/ Department/office*).

Carrier reserves the right to refuse carriage to any person who has acquired a ticket in violation of applicable law or carrier's tariffs, rules or regulations, Issued by the Carrier whose name is in the 'Issued By' section on the face of the Passenger Ticket and Baggage Check.