



# United Nations Humanitarian Air Services

## UNHAS



TO: All UN Agencies and NGOs utilizing UNHAS in South Sudan.

Dear Customer,

Subject: Introduction of Fixed schedule and Fixed ticket cost.

We are hereby happy to announce that, in order to serve you better, we have made the following changes.

1. We have implemented a fixed route system whereby we use Juba, Rumbek, Wau and Malakal as hubs served by our Dash 8 aircraft and smaller aircraft serve our other smaller destinations.
2. We have implemented a Fixed Price system on all our fixed route destinations.

The benefits of these changes are numerous as bookings can be made well in advance knowing that these destinations will be served as per our schedule.

Also, with the fixed prices, our customers will always know the incurred costs without having to wait until the flight is completed.

Special charter flights are also available to destinations not on our fixed route system.

We are constantly striving to improve services to our customers and have distributed a passenger survey form for your comments.

Respectfully yours

A handwritten signature in black ink, appearing to read 'Frederik Sevestre'.

Frederik Sevestre  
UNHAS, Lokichoggio

14/11/2007